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Restaurant management system

ROCK Food & Beverage System

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who we are?

The nature of work within restaurants is sensitive and very important and is based on high organization and professionalism, as the restaurant must always adhere to health and environmental standards, and at the same time commit to providing high-quality services and products that meet... needs Customers And rise up to level Their expectations, and yet investigation all this Should that He investigates profits Enough in shade Existence Fierce competition in market Work...equation Difficult And with overlap Technology in all sectors, You are, In your capacity Owner or Director for a restaurant, need truly to a partner Technically", you can Accreditation on him, And for this the reason We created System administration Restaurants "Rock" to be the partner Technological ideal To help you in administration Your restaurant.

System **Rock** is one of them Business a company Microsystems To provide Solutions Integrated In Management Facilities Commercial And industrial And service, And it has came **Rock** system To support Great Restaurants Tourist To ,work In a way single or Working in system a job As a group Restaurants integrated where He works the system on to provide all the information necessary for management Differently its levels, And lets Get on the information required from any place In the world.

Due because presentation the service The good one Prepare from Most important Goals Great Restaurants Globalism Lost I care SystemRock managed by the job inside Restaurants To help in presentation hand Help For a group the job from Okay completion the job accurately And speed Excellence means Traditional And work With that It was completed design group from Systems sub To work In a way harmonic And integrated To provide Business desired Of which addition to what Offer it the system from Provisions for control on resources And uses The restaurant.

"ROCK" ensures that you increase your restaurant's revenues and control your costs, and you can monitor the details of everything within your business!

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General characteristics of the system:

1-: Censorship

- Measuring operating efficiency: The system allows you to calculate the time taken from the start of entering the order and its arrival in the kitchen until execution Submit it.
- **Cashier**: The system allows for tracking checks (closed open pending) and tracking treasury balances of incoming and outgoing easily.
- Warehouses: The system provides all reports to follow up on balances
 (.... available required intact).
- Accounts and storage: The system provides all reports to follow up the storage balances with an explanation of the entity and the user, and this is linked and linked to the general accounts (trial balance - ...) in an automated way.

2-: System flexibility

- The ability to deal with all input methods such as Touch Screen
- The possibility of defining an unlimited number of areas, halls, stores warehouses, and other basic data (customers modern ...)

3-: Protection and security

- ✓ The system determines the screens according to the users ' permissions and the power to block or give permission is granted to the system administrator only.
- ✓ The ability to identify transactions with the user name on them.

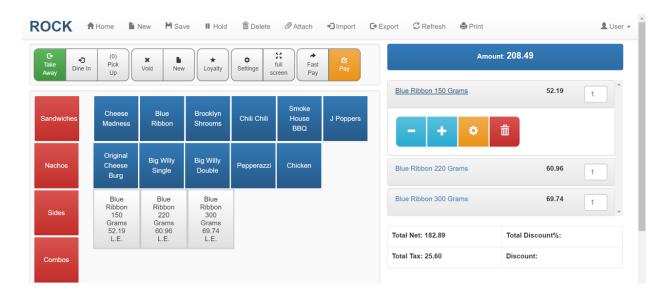
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Subsystems:

- √ Cashier point of sale system (whether it is a full service restaurant or a quick service restaurant)
- √ Kitchen management
- √ Call center management system
- √ Order delivery management system
- ✓ Close the shift
- ✓ Dealing with different sales channels
- ✓ Dealing with theTicketing System
- ✓ Offers and discounts
- ✓ Dealing with franchise accounts
- √ Work platforms
- ✓ purchase management
- **✓** Production
- ✓ Stores
- √ Final lists
- ✓ HR

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1) Cashier point of sale system (whether it is a full service restaurant or a quick service restaurant):



powerful, easy-to-use point of sale system that can be learned in a few minutes It covers all direct sales operations, in addition to that it works on all devices and printers and does not require any special requirements!

- orders system displays the **Food & Beverage** price list In groups according to the type of items, which makes it easy to enter orders immediately upon completion of receiving the order from the guest. The **Rock system** distributes the printing of these orders in the places where they are executed (the kitchen and the grill section, for example) immediately upon completion of the order. Thus, there is no need to communicate these requests through traditional methods.
- "Rock system allows Enter orders from Through the restaurant hall captain "
 from the entrance units Such as: thetouch screen input screen, in which case"
 Order appearsCaptain is in the kitchen preparing the meal and the check appears in the cashier's box, pending until he closes (pays).
- It is easy to deal with requests from more than one guest at a time, by reviewing the reserved places and choosing the place in which requests must be entered The system also allows requests to be entered from more than one place, and the reservation can also be transferred from one place to another . Inside the restaurant.

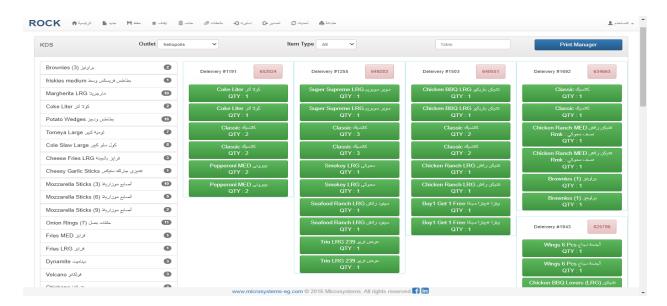
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- Following up on checks and determining their status, with the possibility of closing the check and commenting it on the captain until the payment method is determined (cash - visa - part cash and part visa - hospitality - deferred -....).
- Ease of entering requests through various input units such as : the keyboard or the touchscreen."
 - The system tracks the account of each place (table) Automatically once orders are added and an account statement is displayed, It is possible to control the addition of the service percentage and sales taxes to the table account, and the account of one table can be added to the account of another table. The user closes the table account before the guest leaves so that the system prints the check.
 - Ease of making modifications to orders according to the customer's needs (.....adding cheese/no tomatoes)
 - The system transfers the check immediately after it is closed To the following sections:
 - ✓ **Treasury**: When the payment is in cash, the system creates a cash receipt that affects the treasury account that received the table account, and in the customers' account statement, where the customers' debt is reduced by the value of this receipt
 - ✓ Customer accounts : The system creates a sales invoice that affects the customer's account statement by increasing this customer's debt by the value of the check.
 - ✓ Closing the shift: The system balances the treasury, showing the incomings in the treasury, the different types of payment, the value of each type, the disbursements in the treasury, and the number of checks and their printing.
 - ✓ Various reports can be prepared for the operations resulting from entering commands:
 - Total report on checks
 - Utilization rates report
 - o total report on the sold items
 - Overall report to clients
 - Overall report to cashiers

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2) Kitchen management:



• The kitchen screen is divided into:

Food The order appears on the full screen:

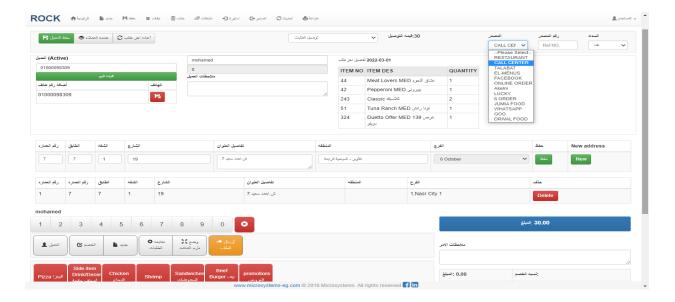
Beverage: The order appears on the screen, divided into:

- ✓ Ingredients for each order
- ✓ Each component can appear individually on the screen
- The order that is ordered at the cashier, a copy of which appears in the kitchen, with everything divided into it, such as:
- ✓ Food appears in the kitchen
- ✓ Drinks appear in the Drinks section All of this is linked via printers specific to each department that display the order.
- When placing an order on the system, the check is divided into more than one category, and each order appears on its own screen linked to its own printer such as the food section divided into: sweets - fish - meat - chicken - pasta.

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3) Call center management system:



Rock "provides an integrated call center management system for restaurants that is designed to get to know your customers better and serve them faster with the feature of printing the **QR** . on the check (to facilitate access to the customer)

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4) Order delivery management system:



The delivery order system deals with home delivery sales and restaurant delivery sales. This system does not differ much from the order system, as it works through an interface similar to the order entry system. Below is a summary of the differences between them:

The delivery orders system deals with a database that includes customer names phone numbers, addresses, and the last order delivered to the customer. Data for new customers can be added through the order entry screen with ease.

- ✓ Dealing with the customer through his phone number, as the system displays all the customer's data immediately after the customer's phone is connected
- ✓ Manage and follow up on orders under collection through a dedicated screen where you display all orders that have been delivered to the delivery staff and that have not yet been received and the name of the employee who received this order.

لكاشير patio mall

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5) Shift closing:

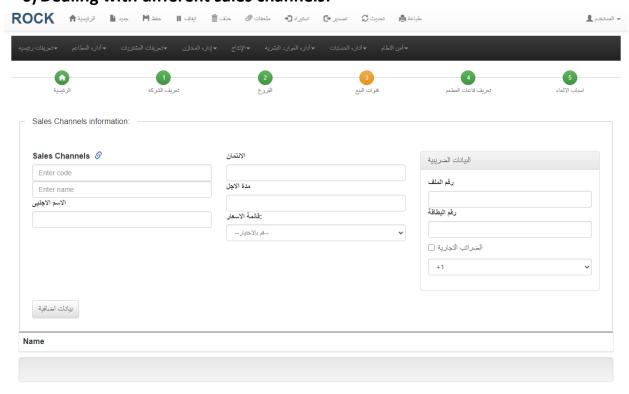
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- When the shift closes, accounts are prepared and a transfer is made to the main treasury with the total value of the number of checks, whether visa/cash.
- When you request an order, the request is heard in each of the ".../order sources from applications such as "Messenger/Talabat and the accounts are transferred from the restaurant's vault to the application's vault.
- The components for the order are disbursed from the warehouses in the required quantities.
- When the shift closes, the exchange permit is amended through the additional one.
- The receipts made through the application are collected in one receipt when the shift closes, whether cash/visa.
- Sales entries are made, whether they are a combined entry or a detailed entry.



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6) Dealing with different sales channels:



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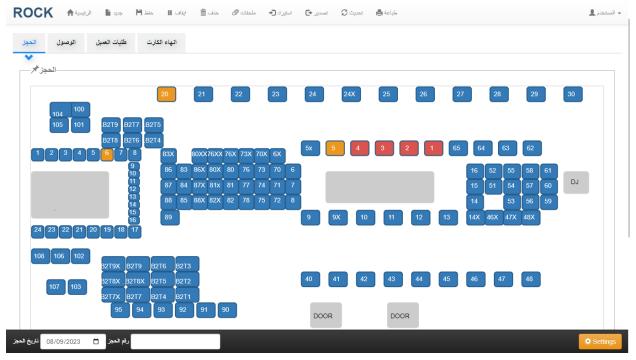
The system allows you to deal with all different sales channels depending on the nature of their accounts.

- We enable us to set a credit limit for the sales channel and determine the term period.
- It allows us to link each sales channel to a different price list.
- It allows us to link external sales channels with term accounts such as contracts with some companies
- It enables us to control the restaurant's communication channels and show its account details.
- All mathematical entries for the different sales channels are done automatically.



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7) Dealing with the Ticketing System:



The system allows you to deal with all types of reservations:

- Create an unlimited number of tickets, specifying a price for each ticket for a specific number of requests
- A complete design for your restaurant hall so that the customer can clearly choose the place of reservation
- Possibility of creating future reservations
- Payment: Visa cash or multiple payment
- Knowing the number of available and remaining orders for the customer depending on the type of ticket
- Prepare complete reports on reservation details reservation summary - income with more details through the lens

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8) Offers and discounts:

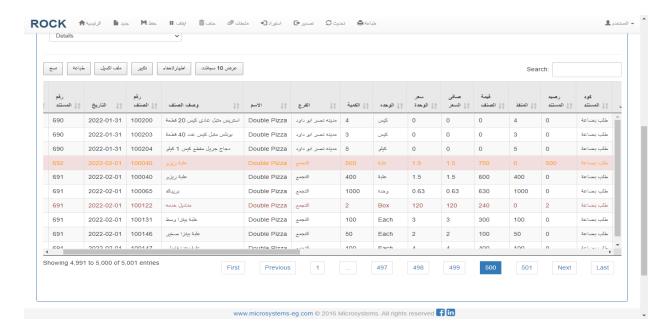


- Discount codes can be activated, whether for the restaurant or other applications, and added to the screen during the payment stage.
- Discount codes are defined and activated on any specific day or several days at the specific time and value, and can be distinguished on the screen in color
- The discount can be linked to one of the sales channels.

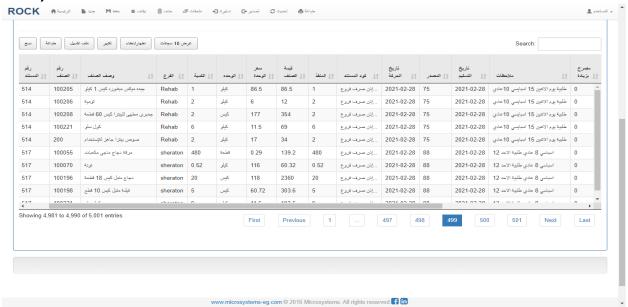
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9) Dealing with franchise accounts:



Requesting raw materials for franchising any branch, quantities units, and value of items



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Disbursing raw materials for the franchise for any branch, quantities units, and value of items

10) Management platforms:

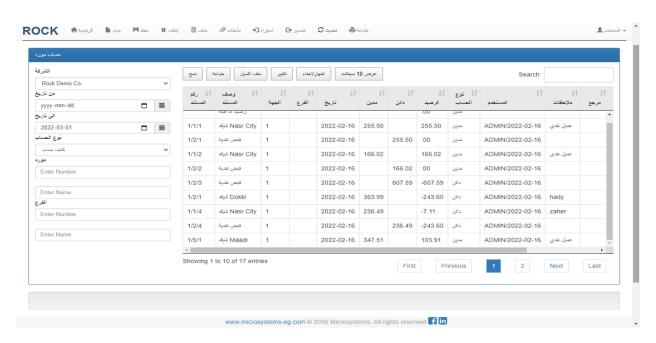
مبيعات		تقاصيل السداد		الخصومات		قيمه الخدمه	
حركات	2,333	کاش	420,118.65	الخصومات	490.23	مبيعات الفئات	
اجمالي المبيعات	478,189.27	كاش #	2,169	كروت الخصومات		القيمه المضافه	58,664.76
متوسط الشيك	204.97	فيزا	24,726.86	مبيعات اجله		عدد الضيوف	1
صافى المبيعات	477,699.04	فيزا #	129	عدد الشيكات		أكراميات	
خدمه التوصيل	20,805	متعدد #		قيمه المبيعات		اميات من الفيزا	اكر
		لم يسدد	7,517.45	التحصيلات			
ضيافه		الطلبات الملغيه		الشرانح			
ضيافه		عدد الطلبات الملغيه	42	نوع الطلب		المبلغ	عدد الطنبات
ضريبه على الضيافه		قيمه الطلبات الملغيه	8,155.77	Din-in		122,277.25	747
اصناف الضيافه				To-Go		55,902.61 Activa	ate Windows ettings to activate Windows

- You can know the restaurant details of any branch without having to close the shift A comprehensive look at the details, moment by moment))
- Defining the outlets (restaurants), setting the restaurant's logo, and the location's taxes
- The items used in the restaurant and their value are defined
- Items report: Know the sales of each item and know the best-selling items for each category and the total sales
- Raw materials consumed during the specified period
- Cashier report : The total inventory value for each cashier in the specified period
- Sales within the hour on time
- Lens details for watch sales
- Item details (cost and profit margin per item)
- Profits by category : Check details



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11) purchase management:





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- a complete database for suppliers that includes: (name / address / phone / numbers / email / credit / term period / taxes / price list dealt with authentication of checks / representative dealt with / items The client / the (group to which it belongs / the supplier's representatives / its branches
- An integrated documentary cycle that can be modified.
- The possibility of linking documents together and following up on the source document in terms of quantities spent and unimplemented, with full commitment to the quantities and categories of the source document and following up on the balance of the source document.
- The possibility of classifying suppliers into main and sub-groups.
- The possibility of placing items in:
 - ✓ "Commodity groups "tree organization
 - ✓ According to the type of commodity
 - ✓ Classification of items
- The possibility of adding branches for suppliers and dealing with the supplier through branches, and thus each supplier's purchases can be counted Or at the level of each of its branches, as well as printing the account statement for any branch and the supplier's account as a whole.
- Select more than one price list
- Determine validity periods for price lists
- Possibility to specify a duration The term for each resource separately, which helps track the maturity of debts and thus calculate Interest or late penalties
- The possibility of making the accounting entry resulting from making invoices immediately after issuing the document
- The possibility of designing the form for company documents
- Track documents and know their status (executed, third party, executed and remaining balance)
- The ability to direct payment on a specific bill and track the remaining balance

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Reports issued

All of the following reports are not fixed reports, but you can access the report you need by selecting the elements that include the desired report. Also, the format of the report is not fixed, but you can format the report in the way that suits you and save this format for reference at any time without the need for reformatting . You do not need to export the reports to reformat them. **Make your own** report.

- A detailed statement of account for each supplier (detailed/brief)
- Statement of total suppliers
- Account statement with open balances
- Analytical disclosure of the aging of debts
- Statement of account for each supplier separately Or extract the account at the level of a specific branch of my uncle's.
- Possibility of dealing with ,Suppliers' indebtedness through (last balance outstanding checks, bounced checks, total debts)
- Supplier scales
- From the inquiry screen, you can design the report yourself, save this design and create more than one report for any document (Taqaseel/ Totals / Total Categories/ possibility of exporting reports to other programs (And if you do not need this with us).

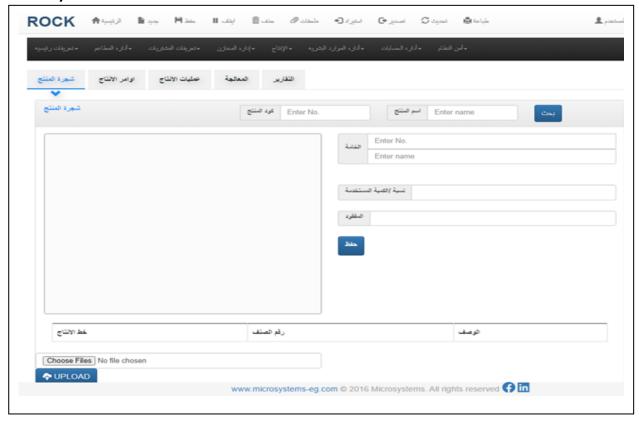


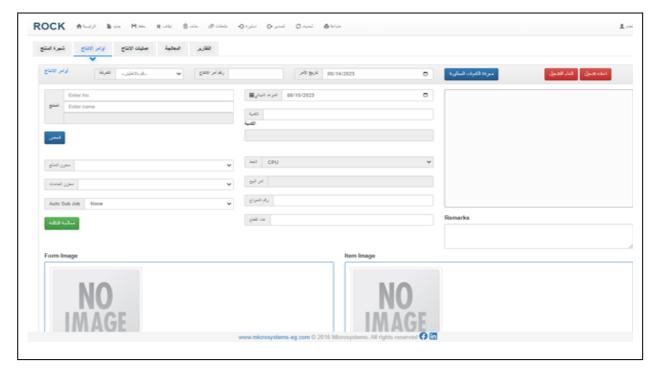


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12) Production:





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The system was developed to provide integrated solutions that contribute to business management Industrial by arriving at the cost of the final product And submit all analytical reports on cost elements such as materials, wages, and expensesThe flow- through manufacturing system works with production planning systems Production orders and production stages.

- Counting branch requests to help determine production order quantities
- The ability to create a product tree or create more than one tree for a single product
- Specify an employee to operate for each production order
- Determine the warehouse used to prepare raw materials for the production process
- Know all the details of the production processes, individually or in combination
- Detailed reports on the production and processing process
- The ability to inquire about sales orders within a certain period of time to begin planning the production process.
- MRP material requirements by following up on warehouse
 balances, taking into account: the minimum For Stock
 Maximum stock
- Order limit "reorder" maximum exchange order quantity in case of reorder
- Reservation of raw materials (balance reserved for not dealing with it) based on Product components and the plan (required quantities) and making purchase orders for unavailable raw materials, taking into account the balance of the goods on the way.
- Issuing production orders based on the established plan specifying the time period by date and time.
- Reserve the necessary machinery for the production plan
- Defining the production processes necessary to produce the product according to the established design.
- Determine the operating time or time of each production process.



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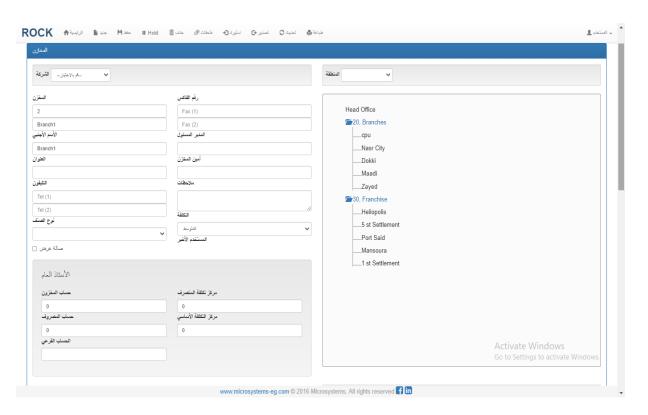
Calculating the duration of the production process at each stage.

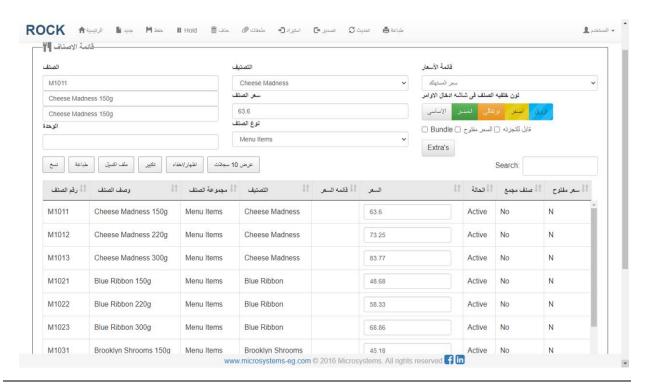
- Comparing actual production with planned production
- Report the cost of operating orders during a period.
- Report the cost of commodity supplies to cost centers.
- Work item cost report for cost centers.
- Service item cost report for cost centers.
- Report the cost of operating orders (products) sold during the period.
- Reporting the cost of commodity inventory at the end of the period, including complete and incomplete production and auxiliary materials.



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13) Warehouses:

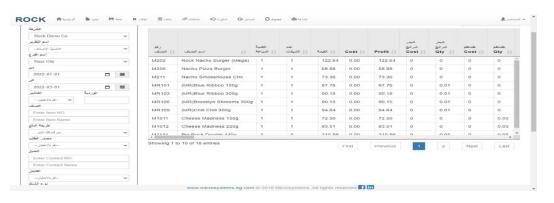


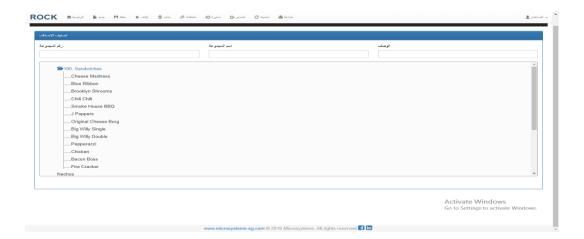


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Smart Solutions ...Delivered





- Dealing with an unlimited number of warehouses
- Geographical division of stores
- an unlimited number of items
- Dealing with an unlimited number of price lists
- The possibility of placing items in:
 - √ "Commodity groups "tree organization
 - ✓ By type of commodity (food drinks raw materials)
 - ✓ Classification of items
- The possibility of following up on the current balance, damaged balance expected balance, reserved balance, available balance, and the process of depreciating and destroying items.
- Meal Ingredients (Recipe) And interaction with warehouses where the system works to issue an order Disbursement of raw materials used in the

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meal according to the quantities defined in the system according to the original unit of the item (recipe).

- Follow up on the validity of items and issue reports on expired items and reports on expiration dates.
- The ability to determine the location of the item within the warehouse by querying the location code feature
- View a guide to the categories according to (category number/ Item description/site code/ the group / (Discontinued items).
- Search for items by any part of the item number or item description.
- The possibility of evaluating inventory (intact or damaged) according to:
 - ✓ Cost price
 - ✓ selling price
 - ✓ All price lists available
- Support storage policies:
 - ✓ Minimum stock
- Maximum inventory limit
- "Order limit "Reorder
- Maximum disbursement limit
- Order quantity in case of reorder
- Support exchange policies
- Average cost
- First in , first out
- Received first , paid last
- Pricing the items and adding limits on the price
- The ability to track the item balance at the level of each store or the combined balance of all stores
- The ability to enter all the details of the item
- Document tracking Knowing their status (executed, unpaid, executed, and remaining balance, and distinguishing between them using different colors
- Document merging feature (combining one document with another or subtracting it)

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- Delivery confirmation
- Delivery confirmation delivery date
- Cancellation of delivery and reason for cancellation

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- Print a report on the geographical division of stores
- Print a report with item groups
- Print a report with classification groups
- Print the warehouse directory
- Print the inventory list report at the level of each store and according to the nature of the commodity and the group of items (book balance, actual balance, and difference)
- Report of item balances
- A combined balance report for the item and at the level of each store
- Report balances that are not equal to zero
- Zero balance report
- Reorder report
- Damage balances report
- Exchange limits report
- Inventory evaluation report (intact damaged)
- Inventory movement report
- Consolidated balances report
- Sales statistics report
- Report of expired items and termination dates
- Print price list report

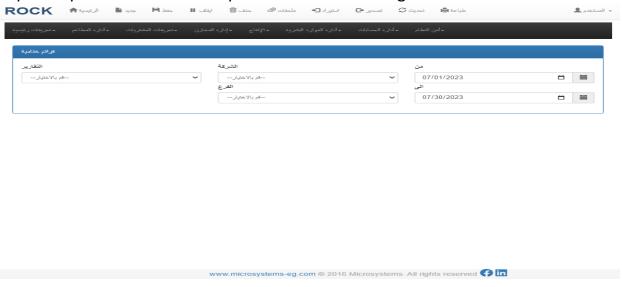
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- Category guide report by commodity group, item type, and its arrangement
 / according to (item number / item description / location code / group
 (suspended items
- Item card (damaged balances / intact balances)

14) :Closing lists

ROC" allows you to summarize revenues, costs and expenses during" a specific period and calculate profits Losses and budget.

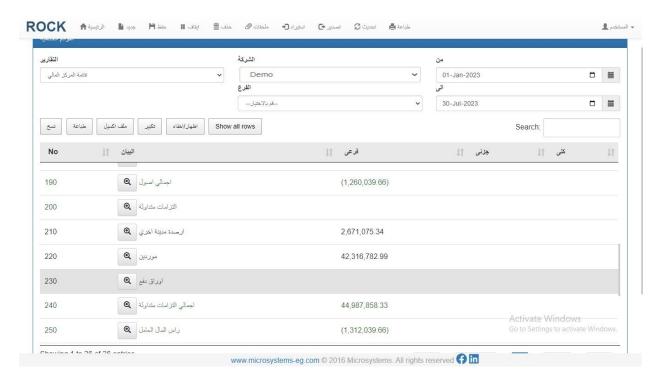




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...Delivered



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15) HR:

Employees can use the self-service application via: National ID card only Without the need to create an account and enter employee data, the employee can also make requests His personal information, such as (vacations - permissions...) with the ability to track the status of the application (approval - rejection - pending) follow up on days of delays and absences , and know the salary details (bonuses - deductions) with the ability to record attendance and departure through the application and prepare a complete file For the employee from the beginning of his appointment until termination of service With follow-up insurance and health certificates.

Personnel:

- ✓ Building a database of employees
 - A database containing all employees' private data With the possibility of adding other cells containing additional information Known by the user
- ✓ Employee documents
- The ability to create a list of documents required of workers and follow up on the completion of these documents while saving copies of the documents on the database.
- √ The employee's historical record
- Knowing all the details of the employee starting from the date of his joining in terms of changes What happened to the salary? His movements within the facility, the training courses he took
- The rewards and penalties he received.

Personnel Affairs System Reports:

- o Employee CV report.
- Report history record of employee ,Date of his joining) transfer, rewards, training courses he took(...
- Employees report by date of appointment.
- o Employees report according to salary value.

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- Employees report by weekly leave.
- Employees report according to marital status.
- Employees report according to position on recruitment.
- Functional structure report.
- Requirements planning report in quantity and value.
- All extracted reports can be sent by e- mail from within the program to previously defined categories or to any other parties according to the authority of the system user.

Attendance and departure system:

Dealing with all attendance and departure machines

Registration of attendance and departure directly through the system, possibility of importing

Attendance and departure times are taken directly from the attendance and departure machine to avoid errors.

Rules for lateness, extra time and absence

The possibility of defining attendance and departure rules

- according to the type of appointment (contract - daily

Annual contract - flexible time) and setting more than one segment for delay and specifying a percentage

Deduction (from net salary, from total salary, or from basic salary)
The possibility of placing more than one segment for additional
time, while specifying the hour value

In addition to the hourly wage, the possibility of setting more than one bracket for absence

Each segment is determined by the percentage of absence and linked to the payroll system.

Vacations

The possibility of defining vacations and determining their value from wages, while calculating the vacation balance for employees from the date of appointment or the date of insurance in accordance with the vacation regulations and the labor law, and the possibility of carrying over the vacation balance to the following year in addition to taking into account the length of service (from the date of appointment / date of insurance)

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And making an exception, taking into account the placement of leave according to the date of request for leave (first quarter of the .year, second, etc).

Shifts

The ability to define more than one shift and create schedules for shifts

Specifying the start and end times and the maximum and minimum attendance

With the employee tied to a basic shift with the ability to track attendance

The employee has different shifts and the possibility of changing shifts

And track the history of change at the employee level.

The shifts

The ability to define the rules of shifts and rest allowance per day On working days, holidays, and grace periods And create a shift table

Permissions and errands

The ability to define errand rules and their impact on salaries and permission rules, with the possibility of appointing exceptional permissions from time to time for a period of time.

Editing permissions and specifying the date and duration of the permission and its effect on attendance and departure

The possibility of editing errands and specifying the date of the errand, whether it is part of a day or more than one day, and its impact on attendance and departure.

Attendance system reports:

√ Monthly attendance and departure report (late time, overtime and working time) for the employee.

√ Monthly attendance and departure report (late time, overtime and working time) at the shift, department, or branch level.

V Reporting attendance, absence, and tardiness rates at the level of an employee, shift, department, or branch.

√ Annual leave balance report At the level of an employee, shift department or branch.

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VPermissions and errands reports

Wages and salaries system:

The possibility of adding specific items to the tax clip - the tax base the salary check -- The ability to link any salary components or any specific component to the general ledger to convert it into an accounting entry

Tax and insurance system

Defining the tax and insurance law as a component of the salary easily and amending it in the event of a change in tax and insurance laws by the user, extracting monthly insurance statements according to the insurance office and preparing the annual tax sheet.

Employee advances

Specifying more than one type of advances (cash advances merchandise advances...) and the number of advance installments and the maximum limit of the advance, monitoring advances by comparing the net salary and the value of the advance installment the possibility of preparing monthly salaries without advances (postponing payment of advances for a specific month).

Cost centers

Extracting the cost of wages and salaries to cost centers, taking into account the transfer of some workers to more From a cost center during the month.

Wages and salaries system reports:

- **√** Annual tax settlement report.
- **∨** Monthly Social Insurance Report (Form 2)
- **V** Report of advances and the number of remaining installments.
- **∨** Monthly incentives and commissions report.
- **√** A detailed statement of account report for the employee.
- **√** Total salaries report.
- **V** Report of the total salaries of the branches (a statement of (account for each branch separately.
- **√** Total department salaries report (account statement for each department separately).

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√ Monthly salary checks report.

- **V** Report on the payroll that will be disbursed from the bank. ■
- **V** Report on the payroll that will be disbursed from the treasury.
- **V** Exchange portfolio report

Training courses:

The ability to define training courses, the training destination, the number of hours, the total cost of the course, the names of candidates for the course, and prepare various reports.

Training system reports

- ✓ Course cost report
- ✓ Trainee staff report
- ✓ Training evaluation report
- ✓ Booked courses report

For self-serviceFLOW ESS: application

The new concept of managing daily human resources operations automatically!

- > The self-service system enables you to:
- O Determine the powers required by each employee or official.
- The employee can submit his requests (errands permissions at any time (....- And from anywhere The status of the application is tracked after it enters the acceptance or rejection cycle.
- Reviewing employees regarding his rights and obligations such as his salary statement Or attendance and departure report.
- View his vacation balance.
- There is no need for fingerprint machines. You can record attendance and departure through the application
- o The application deals with a single fingerprint
- The employee can update his changed data and is authorized to change it.